



PATENT  
BRENDA 10

*Handwritten initials: ZAP, AF, S, CC*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brenda POMERANCE

Filed: March 26, 2001

Art Unit: 3629

Examiner: Janice A. MOONEYHAM

Serial No.: 09/817,072

Confirmation: 9825

Title: AUTOMATED COMPLAINT MANAGEMENT SYSTEM

**CERTIFICATE OF MAILING**

I hereby certify that the following attached paper(s) and/or fee

1. Response
2. Petition for Extension of Time (one month)
3. Credit card authorization for 60.00
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5. Credit card authorization for 250.00
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Date: November 28, 2005

*Brenda Pomerance*  
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